



PRIVACY POLICY

«**Rielta.ru**» – the website, owned by the Organization, is intended to familiarize Users with the Equipment of the Organization, information about the Organization, provide advice on the Equipment, with a view to the subsequent conclusion of civil law contracts with the User.

This privacy policy defines procedure and measures to ensure the security of Users' personal data. The organization sets as its most important goal and condition for the implementation of its activities the observance of the rights and freedoms of a person and a citizen in the processing of his personal data, including the protection of the rights to privacy, personal and family secrets.

1. Terms and Definitions

1.1. Organization - the owner of the website, the operator that processes personal data, the developer and manufacturer of the Equipment, Limited Liability Company "Scientific and Production Enterprise RIELTA" [LLC "NPP RIELTA", TIN 7842181713, KPP 781301001, OGRN 1207800072040, location: 197046, Moscow St. Petersburg, Petrogradskaya nab., 34, lit. B, pom. 1-N, com. 208A].

1.2. The official website of the Organization in the Internet is <https://www.rielta.ru>.

1.3. User - any person visiting the website, acting both on his own behalf and on behalf of a legal entity.

1.4. Equipment - products offered for purchase, presented on the website, the developer and manufacturer of which is the Organization.

1.5. Personal, user data - information provided by the User about himself, his will and in his interest, including: full name, gender, phone number, e-mail, country, city, position, name and details of the company (for legal persons). The website also collects and processes anonymous data about visitors (including cookies) using Internet statistics services (Yandex.Metrika and Google Analytics and others).

1.6. User Account - a set of personal data received from the User through authorization in the personal account on the website in accordance with this privacy policy.

1.7. Processing of personal data - any action (operation) or a set of actions (operations) performed with or without the use of automation tools with personal data, including collection, recording, systematization, accumulation, storage, clarification (updating, changing), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, destruction of personal data.

2. Subject of the agreement

2.1. The following terms of use of the website are established:

2.1.1. By agreeing this privacy policy and providing the personal data when filling out the feedback form or registering an account on the website, in conjunction with the fact of continuing to use the website, the User expresses the unconditional consent to all the terms of this privacy policy, and undertakes to comply with it.

2.1.2. In case of disagreement with the terms set forth in the privacy policy, the User is obliged to immediately stop using the website.

2.1.2. The User has the right at any time to independently delete his/her Account by using the appropriate command on the website. The account from that moment will be completely deleted from the database of the Organization and the website.

2.2. The user gives the Organization permission to use, store, clarify and process personal data in an automated way, in the way and to the extent necessary to use the functionality of the website, in accordance with clause 2.3 of the privacy policy. The processing of the User's personal data is carried out in accordance with the Federal Law of the Russian Federation of July 27, 2006 No. 152-FZ "On Personal Data". The Organization processes and transfers the User's personal data for storage to the "Yandex.Cloud" platform.

2.3. The processing of certain personal data of the User is determined and limited to the following purpose and functionality of the website:

2.3.1. Feedback form (full name, phone number, e-mail, city, company name) is a request for technical support, a question on an order, becoming a partner, communication with the warranty service, marketing and advertising department, as well as other requests not listed in form.

2.3.2. Account (full name, gender, phone number, e-mail, country, city, position and details of the organization (for legal entities)) is used for placing orders, tracking orders, viewing order history, concluding civil law contracts with an authorized User for the purchase of Equipment, providing advice on the Equipment, distribution of promotional materials of the Organization, collection of statistical and analytical data on the operation of the Equipment and the Organization's website.

2.3.3. Respond to a vacancy (full name, phone number, e-mail) means the feedback from the Organization for consideration of the User as a candidate for a vacant position opened in the Organization.

2.4. In case of detection of inaccuracies in personal data, the User can update them independently by sending a notification to the e-mail of the Organization rielta@rielta.ru.

2.5. The User's consent to the processing of personal data is valid for the entire duration of the account on the website. The user has the right and opportunity to revoke this consent by sending a written statement of the appropriate content to the Organization's e-mail: rielta@rielta.ru. In such a case, the Organization deletes the User's account.

2.6. The website contains materials protected by copyright, patent law, trademarks of the Organization and other legally protected materials, including, but not limited to: texts, photographs, graphics. Any intellectual property rights (including, but not limited to, copyright, trade secrets, trademarks, patents, etc.) arising from the website are legally owned by the Organization. The organization does not violate any rights, including copyright, patent rights, know-how of third parties.

2.7. The user is not entitled to use the website and its source code in the following ways: copy, modify, alienate in any possible way for a fee or free of charge, distribute in any way.

3. Responsibility of the Parties

3.1. The website exists on an "as is" basis. This means that the Organization does not provide any guarantees regarding the compliance of the website with the specific goals and expectations of the User, and also does not provide any other guarantees not expressly specified in the privacy policy. The Organization is not liable to the User for damages/costs/losses/lost profits/unjust enrichment of any nature arising from the use of the website (including as a result of a technical failure or malfunction of the website), even if the Organization knew or should have known about the possibility of such damage, or the User has been warned of the possibility of such damage.

3.2. The Organization is not responsible if the User's personal data from the account became available to third parties due to unauthorized access of third parties to the User's authorized devices (mobile phone, computer), or the actions of virus or malware on such devices.

3.3. The Organization takes all reasonable measures and carries out any appropriate actions aimed at ensuring the safety of the User's confidential data and ensuring the normal operation of the website, but is not responsible for the impossibility of using the website due to circumstances beyond its control.

3.4. In the event of force majeure, as well as accidents or failures in the software and hardware systems of third parties cooperating with the Organization, or actions (inaction) of third parties aimed at suspending or terminating the functioning of the website, it is possible to suspend the website without prior notice to the User.

3.5. The Agreement does not give the User any rights to use intellectual property (including, but not limited to, copyright, trade secrets, trademarks, patents, etc.) arising from the website.

3.6. For non-fulfillment or improper fulfillment of obligations assumed by the User under the privacy policy, the User is liable in accordance with the legislation of the Russian Federation.

3.7. Any violation of the terms of this privacy policy by the User may lead to the deletion of the account by the User at the initiative of the Organization.

4. Other conditions

4.1. All disputes, disagreements and claims that may arise in connection with the execution, termination or invalidation of the privacy policy, the User and the Organization will seek to resolve through negotiations in compliance with the mandatory claim procedure. However, if the disputes that have arisen cannot be resolved through negotiations, they will be resolved in court in accordance with the legislation of the Russian Federation at the location of the Organization.

4.2. The Organization reserves the right to change the terms of this privacy policy and all its integral parts without the consent of the User, notifying the latter by posting a new version of the privacy policy or any of its integral parts that have undergone changes. The new version of the privacy policy and / or any of its integral parts comes into force from the moment it is published on the website, unless a different date for the entry into force of the changes is determined by the Organization when it is published.